

## August Update: Spatial Vision's Coronavirus Response

COVID-19 continues to be of great concern to us all. In these challenging times, Spatial Vision would like to reassure our clients that:

### **We're open for business to support our clients**

We are committed to maintaining delivery of services and have been working closely with our clients to adapt accordingly.

Since Tuesday 24 March, Spatial Vision employees have been predominately working from home, and our staff remain fully accessible through email and phone.

Should access to our office be required, all visitors including contractors, cleaning and security employees, concierge and tenants must wear protective face coverings in line with current government advice. A range of preventative measures continue to be implemented in our building including elevated cleaning regimes to high touchpoint surfaces and areas, provision of hand-sanitiser stations to main lobby entries of all buildings and pre-screening of contractors, in line with government travel, health and self-isolation advice.

We continue to implement a range of policies, practices and solutions to ensure continuity of operations and to mitigate any impact to our clients and partners.

### **We're protecting our employees**

Our responsibility begins with our people. We have been actively implementing a plan to support our employees with the following key areas of attention:

- a) employees' health and welfare;
- b) the ability of our employees to perform their roles while working from home;
- c) financial stress-testing and contingency planning;
- d) supply-chain monitoring; and
- e) stakeholder coordination and communication.

Our Managing Director and General Manager Operations have been leading our planning and response efforts assisted by key people from every function across the company.

Specific goals have been established, and are being adjusted weekly, based on the company's agreed planning scenario and evolving circumstances. The response team is focused on the required decisions and changes, and have plans in place should a more elevated scenario occur.

This plan is consistent with the guidelines being issued by health authorities and has trigger points for policy changes and actions as circumstances have dictated. Actions are being taken to both minimise the risk of infection and address infections if they were to occur.

### **Demonstrated remote working capability**

We have built our “work anywhere” capability with:

- Increased video and web-conferencing capacity both at the office and elsewhere
- Improved support for staff working from home
- Frequent communications with clients using web-conferencing and online messaging

We encourage all contact be made through remote meetings in line with current official advice.

### **Keeping clients and partners informed and engaged**

We continue to maintain regular contact with our clients to adapt to changing needs, and to help navigate any client-side disruptions that develop. We appreciate that the delivery of projects and services may need to be rapidly adapted to new business practices and we continue to work with clients to jointly plan and adapt accordingly.

### **Let Spatial Vision know how we can support you**

Clearly many of our services are inextricably linked to the availability of our clients to review outputs and make decisions about the delivery of projects and other engagements. As such, we are also reliant upon the contingency planning undertaken by our clients. We therefore welcome the provision of relevant aspects of those plans to us to better understand client requirements.

If you have any additional questions please contact

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